

With reference to the trail mail, Procedure for updating Mobile no. for receiving OTP from websites in success.nic.in:

1. First ensure that your Mobile no. is updated in email.gov.in (i.e. xyz@esic.nic.in)
2. For updation of Mobile no. in website success.nic.in please go to the service desk NIC URL at <https://sevicedesk.nic.in/>
3. Login with your email id or mobile number as updated in your email id.
4. After Login, please fill all the details in **Profile** (1). Contact details (2) Location details and click on next.
5. Please fill in the the below mentioned details

Service/Project	Virtual Private Network (VPN)
Problem	Others
Description	The Mobile no registered with website success.nic.in The same may please be changed to (current mobile no) The current mobile no. has already been updated in my email id.

6. Submit the application.

Note: After submitted application, A ticket no. will come from NIC Team to your register email id. Please forward this mail to eoffice-hq@esic.nic.in with description.

For Example:

With reference to the ticket no. **20250109184522416830**

It is informed that Sh. Sachin Kumar, Joint Director want to change his mobile no. for receiving OTP from websites in success.nic.in

The email of above official - sachin.kumar@esic.gov.in

The Mobile no registered with website success.nic.in [9891221122](#)(old mobile no.)

The same may please be changed to [9392261230](#)(current mobile no)

The current mobile no. has already been updated in his email id.